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**Date: 19.12.2018**

**Ref: Objection to the extended Phoenix pub license**

To who it may concern,

I would like to strongly object to the proposed license extension for the Phoenix pub on loosing hill, Hexham. I live 1 door away from the property which has been the cause of massive harassment and has resulted in my home of over 50 years being a place of stress and fear on Friday, Saturday nights between 11.30pm & 3am & after 4am on 'special event' nights.

**Phoenix 'special event RAVE' on 2<sup>nd</sup> November 2018 (The last special event)**

The last 'special event night' on the 2<sup>nd</sup> November 2018 was a rave, I believe the environmental department has shown you a photo of the poster that the Phoenix staff put up around town, and then claimed it was a 'private event', when my son was called to assist to deal with the noise which shook our windows and house until 3,30am.

My son went over at 11.25pm, 12.15am, 1.30am, 2.05am, 2.50am to investigate and ask for the music to be turned down. The manager of the establishment claimed he was being bullied by the event organisers and was unable to turn the music down as it was a 'private event'. How was this a private event when tickets were being advertised on the posters all round town.

My son also made a video of the Phoenix with rattling windows and a vibrating house because the event organisers brought outdoor speakers that they usually only use for outdoor events. These speakers were as big as a mini car – the registration of the van for this company is: RE13 CZD. – For this there was NO NCC objections, inspections, validation or appraisal of this when handing out the license extension.

**Living in fear with no Police:**

On this particular night there were 2 fights outside the Phoenix, 1 of which I & my son witnessed and called to the Police twice. Each time we called we were refused assistance and the Police call handler turned us trying to report a fight into an argument, in which they dismissed our reports.

The call handler marked it down as noise complaint – since then, the Police have acknowledged that this is unacceptable, but explained that they 'do not have the officers available for drunken disorderly behaviour & scuffles.' This in itself should be enough reason to not only stop the proposed license extension but also have the Phoenix pubs 2.30am license revoked which we will be chasing in 2019.

In addition, we have been told, in person, from 3 Hexham based Police officers, that, 'We do not have the resources to cover the issues that arise from the Phoenix on a weekend.' We have also been informed by a senior member of the Hexham Police that there are not enough officers on the street to arrest anyone for drunken disorderly behaviour, because the cells in

**License Committee ignoring Police**

Hexham are closed and the Police cannot drive to Newcastle to process criminals of tis nature. This in itself should be enough reason to bring the Phoenix license back in line with regular pub hours.

And again, we are told that the Police raise these objections to the license committee which are always ignored – **We WANT A SOLID ANSWER FROM THE LICENSE COMMITTEE TO WHY THEY IGNORE POLICE?** Can you please supply me with the full details of the committee as there is a relationship between a member and the owner/main investor of the Phoenix, and this needs to dealt with.

There are many other people living around the Phoenix who experience weekly criminal damage, break-ins, urine, vomiting on property and doorsteps, as well as loud, drunken disorderly behaviour and smashing glass in the early hours.

This effects people’s ability to perform their work and pay the high council tax and other tax’s. I would also like to point out that I work 6 days a week, for nothing, to cover the holes left by the disabled austerity measures – I deserve a peaceful home on the weekends and this has gone on for too long.

Regards,

**Margaret Maughan**

**If you are a Hexham resident living near the Phoenix pub AND you agree that the Pheonix pub should not have an extended license until 3.30am because of the loud drunken disorderly behaviour of customers OR criminal damage OR smashed glass OR urine or vomit excretion problems, please print & sign your name below:**